



ALICIA "AJ" JERRIHO, AIC, AIS

COMPLEX CLAIMS ADJUSTER

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- ▶ Alicia Jerriho has over 20 years of property and casualty experience, with expertise in claims and litigation at several national industry-leading insurers. She specializes in auto liability, workers compensation, and general liability high-exposure claims.
- ▶ Ms. Jerriho began her career handling auto claims liability, then moved to a Third Party Administrator (TPA), where she developed deep expertise in workers compensation. In her most recent role, she successfully managed a reinsurance legacy book of multijurisdictional complex high-severity transportation claims. She led the TPA oversight and relationships with insureds, defense counsel, and vendors. She was instrumental in managing reserves, building defense counsel selections, contributing to litigation strategies, attending mediations, and participating in trial preparations.
- ▶ Ms. Jerriho received her MBA in Management and Leadership from Dowling College, her bachelor's degree from Brooklyn College, and Associate in Claims (AIC) and Associate in Insurance Services (AINS) designations from The Institutes.